

Residential Application for Service

406-338-3222

www.siycom.com

214 SE Boundary Street PO Box 1049
Browning, MT 59417



SIYEH
COMMUNICATIONS

Residential Customer Information

Name _____

Physical 911 Address _____

Please include a copy of your 911 Verification Form from Blackfeet Dispatch

Alternate/Common Physical Address - Example: 1210 Low Rent _____

City, State, Zip _____

Billing Name & Address (if different) _____

Date of Birth _____ SSN/TIN _____

Current Home Phone _____ Work Phone _____

Cell _____ Employer Name & Number _____

Email Address _____

Do you want to include your name in the directory? No Yes. If no, there is a \$5 charge.

Are you renting? No Yes. Landlord Name _____

Date of Service Requested _____ (Allow 7-10 business days)



Internet

10/3Mb Bronze \$49.95

15/5Mb Silver..... \$58.95

25/10Mb Gold.....\$74.95

50/20Mb Platinum..... \$94.95

100/50Mb Diamond\$114.95

\$45 Connection Fee, \$50 Deposit & One Month Service due with Application. Speeds are not guaranteed and vary by location; actual speed depends on a variety of factors.

Bark\$12.00

Parental Controls & Monitoring service



Phone

Residential Phone \$22.50

Feature Packate.....\$5.00

Long Distance Service Options

Residential only - Businesses ask for options

600 Minutes - \$25/mo

15¢/minute Flat Rate

Home Front - 8¢/minute + \$7.95/mo

**Phone and Internet Speeds & Pricing
are for Residential Customers only.
Businesses call for options.**

Please complete applicable sections on p2

Residential Application for Service

Complete all sections which apply



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Pic Freeze

PIC Freeze freezes your long distance carrier choice and prevents unwanted changes to your carrier or 'slamming'. There is no cost for this service.

Do you wish to turn on PIC Freeze on all telephone lines? Yes No

Assistance Programs

Financial assistance is available for eligible customers to help them afford basic telephone and/or broadband service thru Lifeline.

I'm interested in finding out more about Lifeline

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Cramming

Due to some FCC rules now in effect, we are required to provide you this notice. Siyeh Communications (SiyCom) has made preparations to protect our customers from an illegal form of billing called "cramming". Some unscrupulous "third party billers" have tried to use this opportunity to collect money from people without their permission. Most third party billers are helpful, but it only takes a few bad apples to cause a problem.

FCC rules went into effect which do at least two things: 1) Allow you to block third party billers and 2) Allow us to separate out third party billers from our regular services. This makes them easier to spot.

We have not seen this to be a big problem in our area, but we need to follow the notification rules. We do recommend that you review your bill always and contact us with any questions.

Electronic Banking (ACH)

With our **Direct Payment Program**, you will not have to write another check to pay for your monthly communications bill. When you enroll, we will automatically deduct the 'TOTAL AMOUNT DUE' (found on your bill) from your checking account on the 1st of each month. You will continue to receive your monthly bill for review, but it will reflect 'Direct Payment Program' authorization.

I wish to use Electronic Banking

I (we) hereby authorize Siyeh Communications, hereinafter called COMPANY, to initiate debit entries to my (our) checking account indicated below, at the depository name below, hereinafter called DEPOSITORY, to debit same to such account from my checking account on the tenth (1st) of each month.

This authority is to remain in full force and effect until COMPANY and DEPOSITORY have received written notification from me of its termination and/or bank account is discontinued, in such time and in such manner as to afford COMPANY and DEPOSITORY a reasonable opportunity to act on it. The notification to the COMPANY should reach them prior to the 20th of the month with termination to affect the next month's billing. I understand that adequate account balances must be maintained by me for the ACH debit on the 1st. If not, a fee will be charged to my telephone account and the resulting non-payment could lead to disconnection of service.

For verification purposes, a voided check must accompany this agreement.

Name on Account _____ Bank Name _____

Transit/ABA Number (banking) _____ City, State, Zip _____

Account Number _____

Signature _____

Authorized Contact Information - CPNI

Keeping your information private is important to us. In keeping with the Customer Proprietary Network Information (CPNI) rules, we are asking that you provide the information below, so that we can confirm with whom we are speaking when you contact us by phone. Additionally, you may add other 'authorized' users to your account. They can be anyone that you wish, or those that need to have access, to make changes to your account with us.

1. _____ 2. _____ 3. _____

Your first car? _____ City you were born in? _____ Your favorite food? _____ Your favorite pet? _____

CPNI Password (list phrase or 4 digit PIN Number) _____ Signature _____

Customer Compliance Agreement & Authorization

By establishing account with Siyeh Communications (SiyCom) or using any software provided, developed, licensed or owned by SiyCom, I agree to be bound by this Agreement and to use the Services in compliance with this agreement and other SiyCom's policies posted from time to time on SiyCom's website at www.siycom.com.

I understand that all charges are listed on this application are monthly and do not include taxes and regulatory fees.

I authorize Siyeh Communications to install all appropriate equipment for the services I have requested. I understand that all policies and procedures can be found on SiyCom's website or given upon request. All adults are required to sign this application.

Customer Signature _____ Date _____

Customer Signature _____ Date _____